

Welcome!

Congratulations on taking this step toward a better instrument and thank you for trusting me in this process.

If you're below the age of 18, **pause** and read this with your parent or guardian.

First if you haven't already, please go to <u>kiarawade.com/teaching</u>, scroll down and click "Intake Form" & fill out completely. Then, add <u>esteemvoicestudio@gmail.com</u> to your contacts as you'll receive an email from that address to move forward with scheduling your first lesson!

Below are the studio policy terms that you agree to by taking voice lessons with Esteem Voice Studio. Be sure to read them thoroughly and reach out if you have any questions, comments or concerns. All lessons are held virtually unless otherwise discussed. Any in-person sessions will incur a studio booking and/or a travel fee.

Payment

A \$20 deposit is required to get on the calendar and receive your personal lesson link. The remainder of the lesson payment must be completed *prior* to the beginning of your lesson time. Failure to do so may cause your lesson to be rescheduled. The following payment methods are currently accepted, listed in order of preference:

- 1. Zelle esteemvoicestudio@gmail.com
- 2. Venmo @esteemvoicestudio
- 3. PayPal @esteemedvoice

Pricing

Pricing tiers are as follows. Any lessons booked in packages of two or more will receive a 10% discount.

	30 minutes - \$60	45 minutes - \$90	60 minutes - \$125
2	\$108	\$162	\$225
3	\$162	\$243	\$337.50
4	\$216	\$324	\$450
5	\$270	\$405	\$562.50
6 - 15%	\$324	\$486	\$637.50

Cancellations/Rescheduling

All rescheduling must be communicated no less than 24 hours before the scheduled lesson time. Any cancellation or rescheduling request received between 24 and 12 hours before a scheduled lesson will incur a late fee of 50% of the individual lesson cost. Same day cancellations will require <u>full compensation</u> of the lesson time to the instructor. *Emergencies may be considered on a case-by-case basis*.

No-Show/Late Policy

If the student is more than 7 minutes late to a 30-minute session, 10 minutes late to a 45-minute session or 10 minutes late to a 60-minute session with no communication or communication after the timeframe, <u>full compensation for the lesson will be due</u> to the instructor within 24 hours of the neglected session. *Emergencies may be considered on a case-by-case basis*.

Refunds

Refunds will not be offered on any lessons or classes including those canceled, missed, or purchased in advance. Rescheduled lessons on behalf of the student or instructor will remain at the length of time and price originally booked.

Medical Disclaimer

The attention, guidance and advice received at Esteem Voice Studio is not a substitution for medical care. All advice given is solely for your technical and stylistic development as an artist.

I am SUPER excited to being this journey with you and can't wait to watch you shine! Let's find more freedom together.